



## Dumbarton Road Corridor Environment Trust

# Your community, Your Planet

## annual report 2013-14

*community led sustainable regeneration in the west of Glasgow*



### message from the chairperson

I am delighted to welcome you to the Dumbarton Road Corridor Environment Trust's **10<sup>th</sup> Annual Report!**

It certainly doesn't feel like it has been 10 years since the **Trust was born** from the extensive community engagement work that was undertaken as part of the local Social Inclusion Partnership (SIP).

In 2004 a **20 year environmental vision** was launched for the Yoker, Scotstoun and Whiteinch to provide a clear focus for the way forward. We are pleased that we have been able to deliver on many aspects of that vision however there is still plenty of work to be done.

Looking back over the past 10 years – a whole decade – one thing that can be said is that **much has changed**. The SIP has been replaced by Community Planning, there has been the global financial and banking crisis, Facebook and smartphones are all around us, climate change is very much a mainstream issue and there is still significant need in our communities as the inequality gap continues to widen.

And later this year we may see possibly the most significant change in Scotland in the last few hundred years – we will wait with interest to see what happens!

**Adapting to change** and having the resilience to bounce back is a key feature of DRCET and one which we are seeking to strengthen throughout the communities that we serve. However one thing that hasn't really changed over the past 10 years is the difference that we can make by working together in partnership. This is a key feature of the DRCET approach and we will continue to work closely with a range of organisations to deliver for our communities.

We would like to thank everyone who has supported us over the past 10 years – we couldn't have reached this point without you - and we look forward to continuing to work with you over the next 10 years as we strive to make **vibrant, thriving and resilient communities**.

*Tam Munro*

DRCET Chairperson, August 2014

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## board matters

Over the past year we have been working hard



to ensure that we are fit for purpose as we move forward. This has included recruiting some new Board members, developing a quality management framework and accessing support from a range of agencies.

This has included support from the SCDC Supporting Communities programme, including study visits and facilitated development sessions, and development support via Glasgow Social Enterprise Network and Jobs and Business Glasgow.



## quality matters

In order to achieve our vision, mission and objectives we believe that we need to be as good an organisation as possible and we are working towards this by developing a culture of self-assessment and continual improvement.

We aim to listen and learn as we go, and make improvements when and where possible.

We use PQASSO as our quality management framework and we are working towards the EFQM Committed to Excellence award, a European-wide recognition scheme, as our starting point for our improvement programme.



## what we do

Following on from our organisational review last year we have been refining the scope of our work...

## vision

*our vision is of vibrant, thriving and resilient communities where people are inspired and empowered to get active, get involved and make a difference for their communities, future generations and the planet.*

## mission

*DRCET exists to protect and enhance the local environment and to increase the wellbeing and resilience of local people and communities*

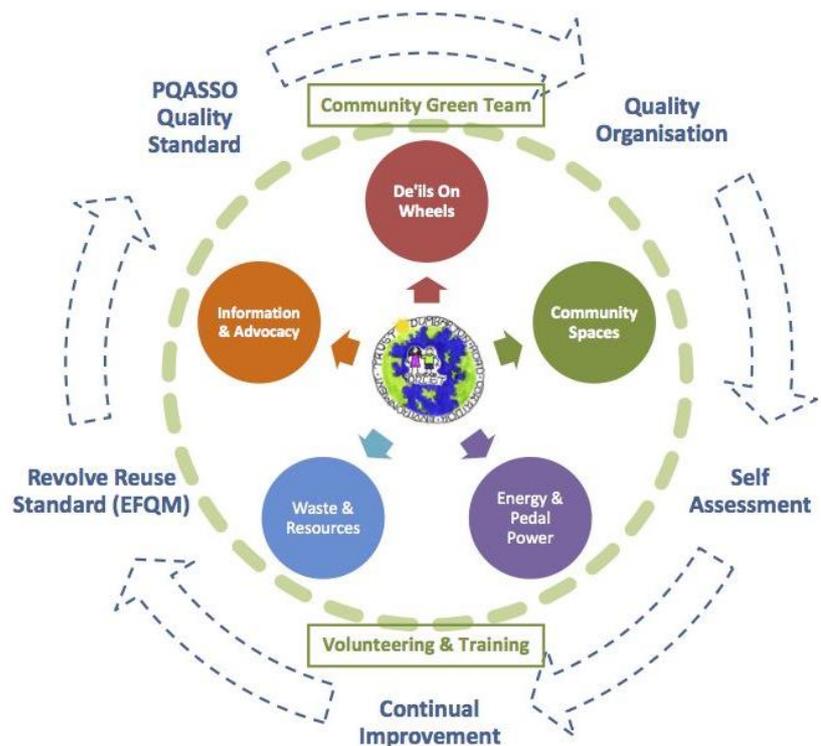
## objectives

- to protect and enhance the local environment
- to increase the wellbeing and resilience of local people and communities
- to be an excellent organisation that delivers high quality services and added value to the people and communities we serve

## key work areas

- **Information and Advocacy** – informing and empowering people to act
- **Community Spaces** – developing a quality physical environment
- **De'ls On Wheels community bike workshop** – cycling and re-cycling
- **Waste and Resources** – sustainable resource management projects
- **Energy & Pedal Power** – all our energy efficiency and renewables work
- **Community Green Team** – our volunteer and training programme
- **Being a quality organisation** – ensuring we are fit for purpose

Our organisation overview is shown in the diagram below...



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## Information and advocacy

Keeping people informed about our work and wider environmental issues...

**Our Blog** – an average of 2-3 blogs are posted per week and currently we are getting over 500 visitors and over 1300 page views per month and traffic to the site has doubled over the past year

**Your Community, Your Planet, our monthly eNews** – the eNews is sent to over 170 subscribers each month and over 40% of subscribers read each issue. All issues are available as an archive on our website.

**Consultations, campaigns and community engagement** – responding to various consultations throughout the year and coordinating local activity around national campaigns such as the Ditch the Dirt dog fouling campaign

**Online maps** – we have developed the Glasgow West Community Map to help capture local knowledge and information and to make this online.

**Area Partnership representation** - DRCET is a substitute voluntary sector representative on the Ward 13 Area Partnership part of Glasgow CPP

**Social media** – we have active Facebook, Twitter and Instagram accounts



## community green team

Our volunteering, learning and training programme for local people which covers all aspects of our work

During the past year we have offered at least one volunteering opportunity every week with some being regular opportunities such as bike mechanic and others being less frequent opportunities such as clean up assistant.

We have provided 5 people with volunteering opportunities at De'il's On Wheels and provided 3 people with volunteering opportunities helping out in the office and provided a further 54 people opportunities including clean ups, community campaigns and bike collections!



## community spaces

The maintenance, improvement and development of community spaces throughout the local area for the benefit of local people and communities:



**Kingsway Court Community Garden** - working in partnership with Kingsway Court Health & Wellbeing Centre the garden has continued to be developed for use by the community. This included during the summer with international volunteers through the

Xchange Scotland programme.

**GHA Volunteers** – we are working with a group of corporate volunteers at the Kingsway Garden

**Friends of Victoria Park** – community clean of Victoria Park with the Friends of group

**Yoker Ferry Road** – working with the Glasgow West Green Gym to clear up public areas in Yoker.



## networks

Networking is both essential and inspirational for us to learn from other organisations and leaders across Glasgow and beyond.



We are active members of Glasgow Social Enterprise Network, West and Central Voluntary Sector Network, Development Trust Association Scotland, Community Resources Network Scotland, Glasgow CVS and we facilitate the DRC Local Network.

## volunteering

Providing volunteering opportunities benefits the volunteers, DRCET and the wider community. The contribution our volunteers make is both significant and very much appreciated.

**In 2013-14 62 volunteers contributed 780 hours volunteer time.** At a living wage of £7.45 per hour this equates to £5811!

So a big, big thank you to all our volunteers!

## glasgow WAVE

Glasgow West Area Volunteer Experience (WAVE) is our new project funded by the Voluntary Action Fund to enhance volunteering opportunities in the local area.



The project was developed from the DRC Local Network. DRCET is the lead partner and the other partners are The Whiteinch Centre and LINKES (SCIO). The project will also support and benefit other local organisations as well

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what some of our customers, eNews readers and volunteers have said about our services...



*“Very happy with the cycle ride. Children really appreciated it and were raving when they came back.”*

*“Members of staff were extremely knowledgeable and had a great rapport with the children.”*

*“staff were fun and accessible and created an overall feel good factor at the event”*

*“great organisation. great staff. pleasure to work with you on this occasion and in the future.”*



*“Gained qualifications and motivation”*

*“Fun, laid back with a relaxing atmosphere”*

*“extremely helpful and knowledgeable service – they were able to provide all the information I required before making my choice.”*

*“Very reasonable price and felt there was no problem to bring the bike back if anything went wrong with it.”*



*How likely are you to recommend DRCET and De'ls On Wheels to people you know?*

*100% extremely or very likely*



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and some more comments and feedback...



*"A great friendly local service, great for bikes, parts & servicing.....great"*

*"Really enjoyed the service and experience. My kids were asking for a car sticker?"*

*"More calls to action and more info on what DRCET is actually doing."*

*"Keep the community well informed."*

*"Really useful monthly newsletter - keep up the good work!"*

*"A paper copy of the newsletter should be up in places like Libraries or other spots people might see it."*



*"The benefits are firstly economical as this was a really great price for a bike. Secondly I and my family feel good as I'm contributing to up-cycling in my neighbourhood"*

*"The participation of De'ls On Wheels caused huge excitement among not only our local children but adults too!"*

*"I enjoy working with bicycles, colleagues and customers of the project."*



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## bike donations

Have you got an unwanted bike – then please consider donating it to De’ils On Wheels. Since the project re-opened in April 2013 we have had **over 200 donations** from the public which is absolutely fantastic. All of these donations are very much appreciated.



The bikes are either refurbished and found a new home, or they are stripped for parts and recycled.

## bike collections

In partnership with Glasgow Bike Station, Common Wheel, Wheel Fix It and Gorbals Recycles and Glasgow City Council we regularly collect unwanted bikes from the Councils recycling centres.



The collections have been taking place for over 2 years and during that time we have collected over **500 bikes** and during 2013-14 **over 1100 bikes were collected** between us **weighing over 15 tonnes**.

## revolve reuse standard

Revolve is Scotland’s national re-use quality standard and we are working towards the accreditation with support from the Revolve team.



We have been assessed in areas such as customer care, shop layout, product refurbishment and health and safety and we hope to achieve the Revolve standard this autumn!

## de’ils on wheels community bike workshop

We were delighted to secure funding from Awards for All Scotland to re-open the De’ils On Wheels cycle workshop and since then the project has gone from strength-to-strength.

De’ils on Wheels accepts donations of unwanted bikes, sells refurbished bikes and encourages people to cycle and improve their levels of cycling proficiency. The workshop is open twice a week to the public and we also open for weekly volunteer session

Since April 2013 we have:

- refurbished and sold over 120 bikes of
- had over 150 customers for sales of second hands parts, servicing and repairs
- provided 5 people with volunteering and training opportunities
- recycled over 3 tonnes of scrap metal

We have also been developing a training programme with local youth projects where 10-16 year olds are able to gain practical workshop skills. This can also lead to achieving a recognised qualification in bike maintenance.



This partnership working also lead to us becoming the sponsor of the DRC Youth Project football team that play in the A&M Training Friday night league. We are delighted to be able to support the team to buy their new strips.

## dr bike and cycling skills

De’ils On Wheels also provides Dr Bike bike checks and a range of cycling skills activities and lead cycle rides to local organisations and at local events.

This year we have worked with Garscadden, St Paul’s and Yoker Primary Schools, LINKES, Kingsway Health & Wellbeing Centre, Glasgow LIFE and at various community events.

The future for De’ils On Wheels is very bright and we look forward to getting more people cycling!

We are very grateful to Glasgow Housing Association and Clydeside Tenant Partnership for their support of De’ils On Wheels



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## waste and resources

We continue to operate our food waste project in partnership with Glasgow Clyde College (Annie'sland Campus) and Aspire Catering. All the food waste from the campus is collected and processed into compost which is used by the Horticulture department. The project has been running for almost 4 years and in that time over 21 tonnes has been collected and composted.



## energy & pedal power

We provide energy efficiency education and awareness raising through our pedal powered electricity generators, which are used at various local events and community days and have seen some unexpected guests using them!

We are also developing a new project through the DRC Local Network looking at providing energy and resources audits, transport audits and fuel efficient driver training to local organisations.



## partnership working

Partnership working is a key feature of how we deliver our work as it allows for more effective use of resources and skills and allows us to deliver better services to local people and communities.

However developing effective partnerships does take time. Examples of our partnership working through out the year include:

**DRC Local Network** – the Trust facilitates the DRC Local Network, which is a sub-network of about 12 members of the West and Central Voluntary Sector Network. The purpose is to increase understanding of the partners, what they do, what their needs are and identify opportunities for joint working in the local area.

**Ditch The Dirt Anti-dog Fouling Campaign** – the Trust coordinated the 2013 campaign with over 30 local organisations taking part including schools, community councils, residents associations and community groups along with the support of Community Safety Glasgow.

**National Cycle Network 7 upgrade** - a new partnership that is being developed relating to the upgrade of NCN7 from Whiteinch to Yoker. Partners include Heart of Scotstoun, Glasgow City Council, Sustrans and Police Scotland. The Trust is leading on community engagement and awareness raising activities and has produced a mobile display and information leaflet, held a public information event and taken two primary schools on lead cycle rides of the cycle path.

## heart of scotstoun community centre

The Heart of Scotstoun Community Centre construction project is coming to an end. The Centre has been operated under licence by Heart of Scotstoun Ltd since April 2011 and is going from strength-to-strength. The final phase of the project is the process of transferring the building and land to Heart of Scotstoun Ltd.

## training

Investing in our staff and volunteers is crucial as we develop. Over the past year the following training has been achieved:

Emergency First Aid at Work certificate (3 people); BikeAbility Cycle Training Assistant (4 people); Velotech Bike Mechanic Silver award (2 people); Velotech Bike Mechanic Gold Award (1 person); Moving and Handling certificate (12 people); IOSH Working Safely certificate (3 people) and Revolve bike safety check training (1 person)

Congratulations to everyone that completed a course!



## keeping in touch

You can keep up to date with all our happenings and goings-on by...



[dumbartonroad.wordpress.com](http://dumbartonroad.wordpress.com)



[www.facebook.com/drcet](http://www.facebook.com/drcet)

[www.twitter.com/drcet](http://www.twitter.com/drcet)

[www.facebook.com/deilsonwheels](http://www.facebook.com/deilsonwheels)

twitter #deilsonwheels

[www.deilsonwheels.org.uk](http://www.deilsonwheels.org.uk)

Sign up to our monthly eNews

<http://eepurl.com/jTz0L>

Join DRCET

<http://svy.mk/QIJoVq>

## the future

We continue to work hard to secure the funding and generate the income needed to ensure we can continue to deliver our services to local people and communities.

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## financial information

Statement of Financial activities for the year ending 31 March 2014

Incoming Resources	2013/14 (£)	2012/13 (£)
GCC Integrated Grant Funding	40,500	40,500
Project Management fee	-	2,500
GCC Area Committee	1,246	3,280
CSV Action Earth	-	250
Earned income DRCET	5,155	4,220
Earned income Deils On Wheels	4,409	105
Donations DRCET	0	393
Donations Deils On Wheels	100	-
Awards for All Scotland	-	9,022
BAA Flight Path Fund	-	5,000
CTP Empowerment	-	970
DTA Scotland	420	-
ARISE Glasgow	975	-
The Robertson Trust	13,000	-
Voluntary Action Fund Glasgow WAVE Project	7,497	-
Membership fees	5	180
Heart of Scotstoun Comm Centre revenue	122	56,278
Heart of Scotstoun Comm Centre capital	-	12,478
<b>Total</b>	<b>73,429</b>	<b>135,176</b>
Expenditure	2013/14 (£)	2012/13 (£)
Admin costs	7,426	8,574
Office costs	11,537	9,293
Salary costs	58,789	88,065
Project costs	2,927	13,560
Training costs	1,379	892
Consultancy costs	555	3,300
Audit, legal & banking costs	2,373	1,945
Depreciation	29,616	29,616
<b>Total</b>	<b>114,602</b>	<b>155,245</b>
<b>Net Profit / (Loss)</b>	<b>(41,173)</b>	<b>(20,069)</b>

The above figures are extracts from the audited financial statements for the Dumbarton Road Corridor Environment Trust for the year ended 31 March 2014

### board members

Tam Munro (Chairperson), Andrew Reid, Sandy Busby, Jim McConnell, Mel Hall, Rebecca Harkes and Chris Busby and Elspeth Gracey (board advisor).

Many thanks to all the Board, staff and volunteers for all their hard work and commitment.

### staff

Neil Lovelock (Project Manager), Frank MacMaster (Sessional Worker) and Paul Morrice (Bike Mechanic);

### volunteers

Rab McGowan, Davy Wilson, Marie Weatherall, Elizabeth McNeilly, Gordon Findlay and all our other volunteers!

### contact information

Dumbarton Road Corridor Environment Trust  
Heart of Scotstoun Community Centre, 64 Balmoral Street, Glasgow G14 0BL  
t: 0141 433 0427 | e: [getinvolved@dumbartonroad.com](mailto:getinvolved@dumbartonroad.com) | w: [www.dumbartonroad.com](http://www.dumbartonroad.com)

### legal status

DRCET is a recognised Scottish Charity (Charity No SC035954) and a company limited by guarantee registered in Scotland (Company No SC273114). Registered office as shown above.



[www.dumbartonroad.com](http://www.dumbartonroad.com)  
[www.deilsonwheels.org.uk](http://www.deilsonwheels.org.uk)



[www.facebook.com/drcet](http://www.facebook.com/drcet)  
[www.facebook.com/deilsonwheels](http://www.facebook.com/deilsonwheels)



[www.twitter.com/drcet](http://www.twitter.com/drcet)  
[#deilsonwheels](https://twitter.com/deilsonwheels)

## funders

We gratefully appreciate the support from all of our funders



Clydeside Tenant Partnership

Heart of Scotstoun Community Centre



Clydeside Tenant Partnership

The Hugh Fraser Foundation

### awards and nominations



**WINNER**  
Best Environmental Initiative



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